

What our practice done in February

The number of face-to-face

consultations: **4531** 

The number of telephone

consultations: 3198

The number of home visits: 89

The number of physio

appointments: 231

The number of cervical smears the practice nurse

done: **61** 





## PLEASE UPDATE YOUR CONTACT DETAILS

If you change your address, mobile number or email address, we need to know! Please inform us asap of the new contact information.

#### Retirement

We say an emotional farewell to Joyce, our long servicing prescription clerk. Wishing you the happiest of retirements.



If you no longer need your appointment, it is vital that you cancel it. This appointment will help someone else. The total of missed appointments last month equivalate to a whole clinic worth of appointments and cost the NHS

£12,700



### IMPORTANT NOTICE

If you have not attended your annual review e.g. Diabetic review, Asthma review or Hypertension review etc. Please book your appointment at reception today.



If you have had your diabetic review but you have not completed the ACR urine test or are unsure if you have completed one this year, please ask at reception and we will help you. This is also an important part of your diabetic health review.

# Calendar of monthly campaigns











# Would you like to join our Patient Group?

We are currently looking for new members to join our Patient Participation Group (PPG), so if you are registered at our practice and would like to help shape and improve the services we provide to our local community by providing your feedback and suggestions then this group is for you.

# Do more with the NHS App!



- Order repeat prescriptions
- View your records

And much more...



Friends & Family

Feedback.

Please use the QR code to give us your feedback on your recent visit.

#### How to use our online service

Go to your GP practice website and follow the instructions.

You do not need any login details and you can submit any medical guery at a time.

You do not need any login details and you can submit any medical query at a time when it suits you.





Select your service

Start by choosing the service you need; e.g. an appointment request, sick notes or blood and scan results.





Fill in your information Give details of your request.





Contact from your GP

Depending upon your medical need we will contact you to arrange an appointment or provide you with advice by text or phone.

Access our service online: www.newburygrouppractice.co.uk